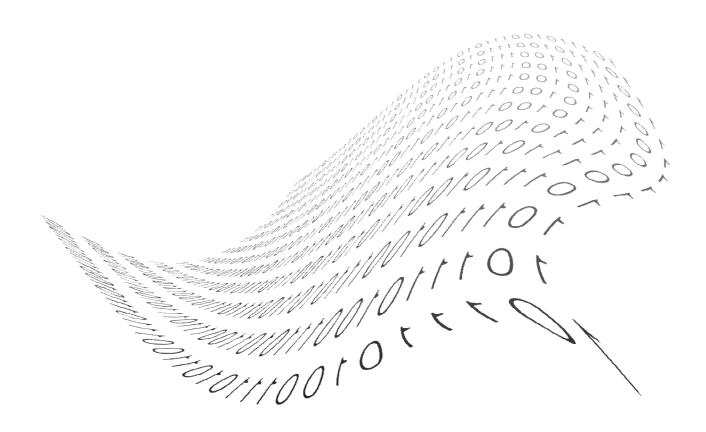
DIGITAL VIDEO RECORDER USER MANUAL



Safety Precautions

- Turn off the power of the product before installing the product. Do not plug many plugs into one outlet
 - It can cause an electric shock or a fire.
- Do not put any containers with liquid such as water, coffee, beverage etc. on top of the product.
 - It can cause a fire, an electric shock or a product problem.
- Do not put any heavy object on top of the cable or excessively bend the cable.
 - It can cause a fire.
- When wiping the surface of the product, do not use water, chemical or detergent, and always use a dry towel.
- It can cause an electric shock, problems or scratches to the surface of the product.
- Do not install the product where the level of humidity, dust or smoke is high.
 - It can cause an electric shock or a fire
- When unplugging the power, hold the plug and unplug slowly. Do not hold the plug with wet hands or plug to a loose power outlet.
 - It can cause an electric shock or a fire.
- Do not disassemble or reconfigure the product. Because high level of current flows on the device, it is dangerous to do so.
 - It can cause a fire, an electric shock or an injury.
- Always check for dangerous elements where the product is installed. If dangerous elements (Moisture, damaged cable, unstable installation etc.) are identified, please contact your nearest service center.
 - It can cause an electric shock or a fire.

- Because the cable connected to this device can be damaged, keep at least 15cm of clearance between where the product is installed and where the power outlet is.
 - It can cause a fire, an electric shock or an injury.
- Install the product in a cool location not exposed to direct sunlight. Do not install the product where traffic is high or near the heating devices.
 - It can cause a fire.
- Install the product on a location with a flat surface where it is ventilated well and not too high.
 - It can cause a problem or an injury.
- The power outlet must be grounded and the voltage range must bet within 10% of the rated voltage. Do not share the power outlet with hair dryer, iron, refrigerator or heating device etc.
 - It can cause an explosion.
- When replacing the battery, always replace with the same type of battery as the one provided. When disposing the battery, follow the direction of the manufacturer.
 - It can cause an explosion.
- For old hard drives, you may not be able to recover the data stored on the drive. When you use a damaged hard drive, you will see a sign on the screen saying "Error or defective". For the old hard drive, contact your nearest service center or the original retailer to replace the hard drive.
 - We do not responsible for the data loss from misuse by the user.



CAUTION



RISK OF ELECTRIC SHOCK. DO NOT OPEN

CAUTION! TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Explanation of Two Symbols



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of un-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

THE GRAPHIC SYMBOLS WITH SUPPLEMENTAL MARKING ARE ON THE BOTTOM OF THE SYSTEM.

"WARNING – TO PREVENT FIRE OF SHOCK HAZARD, DO NOT EXPOSETHE UNIT TO RAIN OR MOISTURE"

FCC CLASS A NOTICE

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Caution

Please read the following precautions carefully before installing the product and follow the directions for installation.

- Do not install the product where the level of humidity, dust or smoke is high.
- Do no install the product where it is exposed to direct sunlight or close to the heating device.
- Do not install the product where there is danger of electric shock or near magnetic object.
- Do not install the product where the temperature is too high (40°C or above) or too low (0° or less).
- Do not put objects with high conductivity on top of the ventilation outlet of the product.
- Make sure the power is turned off before installing the product.
- Secure sufficient space to connect the product when installing the product.
- Do not install the product where it is not flat, not ventilated well or where vibration is severe.
- When you install the product near electronic appliances such as radio or TV, it can cause problems to the
- Be careful not to let alien particles get inside the product.
 - It can cause a problem to the product.
- Install the product where it is ventilated well.
 - The product at least 15cm away from the wall power outlet because the cable can be damaged
- Do not install the product at a location close to a product or broadcast receiver with strong electric or magnetic wave.
- Do not put heavy objects on top of the product.
 - It can cause a problem to the product.
- Install the product at a flat and stable location.
 - The product may not operate normally.
- The product at a location with appropriate level of temperature and humidity.
 - Do not install the product where the temperature is too high (40°C or above) or too low (0° or less)
- Because the vibration and impact can damage the product, do not throw any objects to the location where the product is installed.

- Do not install the product where it is exposed to direct sunlight or close to the heating device.
- Firmly fixate the product at a location where it is well ventilated.
 - It can cause problems to the product depending on the surrounding environment. It is recommended to use the Automatic Voltage Regulator. It is recommended to wrap wires around the Ferrite core.
- The power outlet must be grounded.
- If you hear any noise or smell any odor from the product, turn the product off and contact your nearest service center.
 - It can cause a fire or an electric shock.
- Periodically have the product checked by the service center to safety use the product.
 - When replacing the battery, always replace with the same type of battery as the one provided.
 When disposing the battery, follow the direction of the manufacturer.
 - We are not responsible for the problem from misuse by the user.
- Do not move or flip the product over while using the product.

TABLE OF CONTENTS

CHAPTER 1 INSTALLATION

1-1 Product characteristics	7
1-2 Contents	8
1-3 Front Panel	8
1-4 Rear Panel	9
1-5 Connection and initial settings	10
1-6 RS-485 connection	11
1-7 Control port (Output) connection	11
1-8 Internal hard disk installation	12
CHAPTER 2 MAIN SYSTEM APPLICATI	ON
2-1 Operation	
Start up	17
Shutdown	
2-2 Live Display	19
2-3 System setting	23
System	23
Video/Audio	27
Event	32
Network	35
User	40
2-4 PTZ control	43
2-5 Search (playback) & backup	45
Time search	45
Event search	46
Backup	47
2-6 HDD defect test	50

CHAPTER 3 WEB VIEWER

3-1 Installation	52
1. Web viewer installation	52
3-2 Functional description	54
Web viewer monitoring window	54
2. Web viewer search window	55
3. Search menu	56
4. Saving as AVI file	57
CHAPTER 4 SMART PHONE APPLICATION-iSmart Viewer	
4-1 Description	59
1. Software Installation	59
2. Live View / Toolbar	61
3. Screen Division mode (1 / 4)	62
4. Pan, Tilt, Zoom, Iris, Focus, Speed Control	62
5. Preset / Tour Control	63
6. Album Tab	64
7. Delete Tab	64
8. Edit Tab	65
CHAPTER 5 APPENDIX	
5-1 Check before requesting for service	67
5-2 Recommended device to use	70
5-3 Initial setting list for factory default	72
5-4 Product specification	78

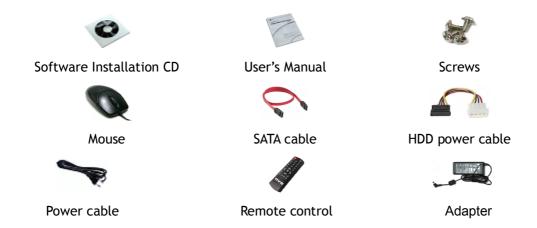
CHAPTER 1 INSTALLATION

1-1 Product characteristics	7
1-2 Contents	8
1-3 Front Panel	8
1-4 Rear Panel	9
1-5 Remote Controller	-10
1-6 Connection and initial setting	-11
1-7 RS-485 connection	-11
1-8 Control port (Output) connection	-12
1-9 Sensor (Input) connection	-12
1-10 Internal hard disk installation	-13

1-1. Product characteristics

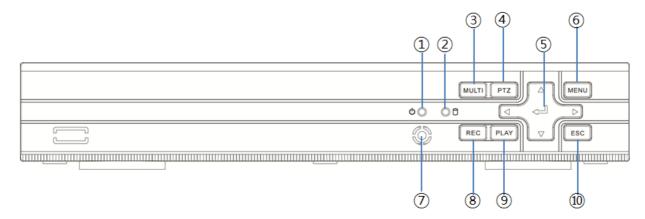
- Adopted the stable Embedded Linux
- Stable file system recovery even after power supply is disconnected from a power outage.
- Realized small file size and high video quality by applying the H.264.
- Supports terra byte hard disk (up to 2TB)
- Real time recording
 - Maximum of 30IPS@944 X 480 at NTSC per channel
 - Maximum of 25IPS@944 X 576 at PAL per channel
- Supports various recording resolutions and qualities.
 - 960H(944x480), D1(720x480), Half D1(704x240), CIF(352x240) at NTSC
 - 960H(944x576), D1(720x576), Half D1(704x288), CIF(352x288) at PAL
 - 5 stage recording qualities (Very high, high, normal, low, and very low).
- Easy operation through various user interface and user friendly GUI system.
- Realized powerful multi-function.
 - Real time video display and recording, network transmission and back up can be performed simultaneously.
- Easy search functions.
 - Date/Time search (Calendar search), event search
- Recording before event. (Can be 3 seconds).
- Recording after event. (Can be only up 10 seconds).
- The operating condition pre-check function according to the change in motion detection and movement detection
- Can set recording quality and number of recording frames per seconds.
- Powerful recording schedule management.
- Complete synchronization of video/audio.
- Easy software upgrading through USB storage device or network.
- Maximum of 4 clients can be connected to 1 DVR at the same time.
- Band width setting is automatically set depending on the network speed connected to this device.
- Remote alarm notification via e-Mail.
- PTZ (Pan/Tilt/Zoom) operation.
- Remote control operation
- Key board control operation (optional)
- Supporting Daylight saving
- Simultaneous output to HDMI, VGA and BNC

1-2. Contents



Reference: The type of components can be applied differently by the option.

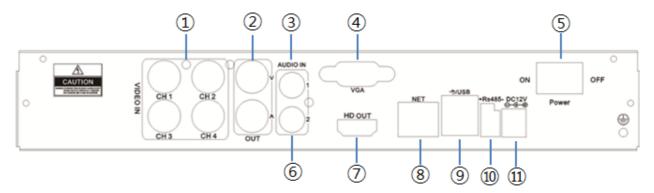
1-3. Front Panel



- ① Power LED Turn on when the power is turned on.
- (2) Hard disk LED Turned on HDD is accessed.
- 3 MULTI button Used to select channel by on channel screen
- 4 PTZ button Used for "PTZ Control" screen
- § SELECT, $\leftarrow \rightarrow \uparrow \downarrow$ buttons Used to control/change configuration
- 6 MENU button Used to enter menu mode
- 7 IR module Remote controller receiver
- 8 REC button Used for recording
- PLAY button Used for operation in playback mode
- ESC button Used to cancel and exit
- **X** Sample image of 4ch DVR.

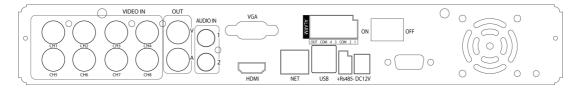
1-4. Rear Panel

A. 4 channel DVR



- ① Camera video input Connect cameras.
- 2 Main output port Connect BNC type monitor. (It outputs the same video as MAIN output.)
- 3 Audio input port Connect audio input port of external device.
- 4 VGA port Connect VGA monitor.
- (5) Power switch Turn On/Off Power.
- 6 Audio output port Connect audio output port of external device.
- 7 HDMI output port Connect HDMI monitor.
- 8 Ethernet port Connect RJ-45 Ethernet connector. (LAN PORT).
- 9 USB port Connect USB storage device and mouse.
- (1) RS-485 ports Connect RS-485 serial communication port.
- ① DC port Connect power adapter.

B. 8 channel DVR

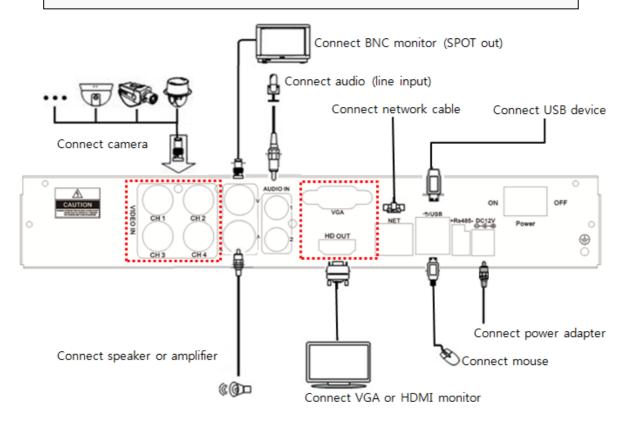


1-5. Connection and initial settings

0

Caution

- The camera or other external devices can be connected to this device in numerous methods. Refer to the user manual of the camera or other external device for addition information on connection methods.
- When installing the camera, check whether the power of the camera is turned off.
- After installing the monitor, turn on the power of the DVR.



X Sample image of 4ch DVR.

1-6. RS-485 connection

- ① This device has 1 data port (RS-485).
- 2 Use this port to connect the PTZ camera.
- ③ PTZ camera
 - i. Connect the PTZ serial communication cable to the RS-485 port.
 - ii. When connecting the cable, make sure that the TX- of the device is connected to the RX- (TX-) of the camera(keyboard), and TX+ of the device is connected to the RX+(TX+) of the PTZ camera(keyboard).
 - iii. Recommended initial data setting is 9600 baud rate, 8 data bits, 1 stop bit and no parity.
 - iv. When connecting the PTZ camera or keyboard, always change the setting of the DVR setting menu according the RS-485 setting of the camera, keyboard and this device.

1-7. Control port (output) connection

- ① For interface and auto control with the external sensor, the interfacing control output port (Set value from "Setup → Event → Sensor/Motion/Video loss" menu) and the "RELAY" port are connected.
- ② If the control device (Alarm light, amplified siren, external relay etc.) is "NC (Normal Close)" type, connect to the control output NC (Normal Close) port.
- ③ If the control device (Alarm light, amplified siren, external relay etc.) is "NO (Normal Open)" type, connect to the control output NO (Normal Open) port.



1-8. Internal hard disk installation

The hard disk installed inside the device is a precision device which can be damaged even with the small impact. To prevent the hard disk from being damaged, manage the device as follows.

To prevent the data loss, it is recommended to back up any important data into an external storage device.

When installing or uninstalling the hard disk, you must always turn off the power of the product.

- If the power is turned on, do not move the device.
- Do not install this device where it is too hot and humid and where the temperature change is sudden. It can cause a problem to the device.
- DO NOT pull out the plug or intercept the power supply while this device's power is on.
- When there is a power outage while the power is turned on, some data can be lost.
- Do not drop the hard drive or put any metallic object, such as coins, inside the device.
- In case of a power outage while recording, avoid adding, replacing or moving the HDD. The recorded data can be lost. In this case, turn on the power with the original hard disk that was used while the power outage occurred. And then add, replace or move the HDD.
- Because the hard disk is a high precision device, the parts inside the disk can be damaged at the slightest impact. Please read the following precautions in detail and follow the directions.
 - Do not directly put the hard disk on the desk or table. Because the parts inside the hard disk can be damaged at the slightest impact, put a thick cushion below the hard disk.
 - If you use the motored driver, the parts inside the hard disk can be damaged from the vibration.
 - When replacing the hard disk, be careful not to cause any impact to the other parts.
 - Be careful not to cause an impact from the tools and hard disk used for the installation.
- Protect the hard disk from static electricity.



Caution

This device has elements to cause an electric shock, an accident or a problem to the product. Also the hard disk may not be recognized or operated properly due to incorrect installation and setting. Therefore consult with an experienced expert technician when installing the hard disk.

- 1. Hard disk installation of replacement
 - A. Hard disk installation

After turning on the power of the device, unplug the power from the outlet.

- 1 Loosen the screw on the left, right and rear side of the product.
- 2 Separate the cover of the main unit.
- 3 Remove the screws on the bracket holding the hard disk, separate the bracket from the hard disk.
- 4 Install the hard disk to the bracket and tighten the 4 screws.
- (5) Connect the SATA cable to the hard disk.



<HDD power cable>

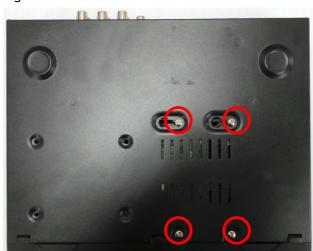


<HDD SATA cable>

6 Connect the SATA cable to the SATA port of the main board.



- The SATA cable port on the main board must be connected at all times. If a hard disk is not connected, this device may not operate normally.



7 Tighten the screws with HDD and main unit.

(8) Close the top cover and assemble with screw.

B. Hard disk replacement

First turn of the power of the device and then unplug the power.

- ① Loosen the screw on the left, right and rear side of the product.
- 2) Separate the cover of the main unit.
- 3 After removing all of power/SATA cable connected to hard disk, please separate hard disk from the body.
- 4 In the reverse order of removing the hard disk, assemble the new hard disk.
- (5) After replacing the hard disk, turn on the power of the device.
- 6 Reference
 - Each SATA cable must be connected to the connecting port precisely.
 - Do not vertically put the hard disk in upright position or put other objects on top of the hard disk.
 - When connecting/disconnecting the hard disk, do not use a motored tool.
 - Refer to the following when adding/replacing the hard disk.

C. Recommended list of hard disk

- Hard disks of below are the ones proved to be compatible through experiment.
- Please refer to when adding or replacing the hard disk.

Manufacturer	Model name	Capacity	
Seagate	ST3250312CS	250GB	
	ST3500312CS	500GB	
	ST500DM002		
	ST1000VM002	- 1TB	
	ST1000DM003		
	ST2000VM002	2ТВ	
	ST2000DM003		
Western Digital	WD5000AUDX		
	WD5000AVCS	FOOCD	
	WD5000AVDS	500GB	
	WD5000AAKX		
	WD10EARX	1TB	



Caution

When you select the hard drive in use for resetting, the video data saved previously will be deleted. Therefore you must be careful.

CHAPTER 2 Main System Application

2-1 Operation	17
Start up	17
Shutdown	18
2-2 Live Display	19
2-3 System setting	23
System	23
Video/Audio	27
Event	32
Network	35
User	40
2-4 PTZ Control	43
2-5 Search (playback) & backup	45
Time search	45
Event search	46
Backup	47
2-6 HDD defect test	50

2-1. Operation

1) Start up

- 1. Turn on this device, then it boots with power indicator light turned on.
- 2. Pressing button, then the login window would be displayed. Select user and press "OK" button to continue.



① [USER]

- You may select user to login and authority is restricted by kind of user. The access rights can be set for each user.
 - I. admin for system administrator (Access rights to Live, Search and Setup)
 - II. user1/user2/user3 for general user (Access rights can be set by administrator)

② [PASSWORD]

- The default user and password are set to 'admin' and '000000' as shown above.
- Click password input area; you will see the screen keypad as right.



- 3. Input password by using virtual keypad on screen.
- 4. Click "OK" button to execute DVR system and you will see live screen.

2) Shutdown

1. While the status is logged in, Press button, then logout window will be displayed as below.



- ① SELECTION: Select the Log Out or EXIT.
- ② USER: Display current user has logged.(admin /user1/user2/user3)
- 3 PASSWORD: Input password.
- 2. Click "OK" button to "Log Out" or "DVR Shutdown"

2-2. Live Display



- ① [Camera name]
 - Shows camera name
 - If you want to modify camera name, you can do so by selecting [Setup] → [Camera]→ [Channel]
- ② [Status icon] (OSD)
 - Status icon shows current status of camera/recording.
 - OSD feature

Item	Icon	Description
Camera	(Audio icon
		Motion icon
	(3)	PTZ icon
Recording	()	Continuous recording
	0	Immediate recording
	(\(\bar{\bar{\bar{\bar{\bar{\bar{\bar{	Recording by motion
	(2)	No recording
	S	Recording by sensor

- ③ [Channel selection]
 - Selected channel shows red rectangle on the edge of the screen.
 - Press "OK" button on the remote controller to enlarge selected channel.
- 4 [Live view]
 - It shows current live view as real time.
- (5) [System control toolbar Live screen]



Notice: To hide live toolbar do right mouse click on the screen or press "live" button on the remote controller.

1) [MENU]

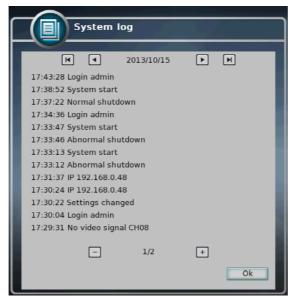
- Click the MENU bar and you can see the menus
- 2) [Setup]
 - Click the Setup bar to enter the setting menu
 - Refer to Chapter "2~3 system setting" for more information
- 3) [Search]
 - Click the search bar to enter search screen
 - Refer to Chapter "2~5 Search (playback) & backup" for more information

4) [PTZ]

- This bar is to control the PTZ Camera
- Refer to Chapter " 2~4 PTZ control" for more information

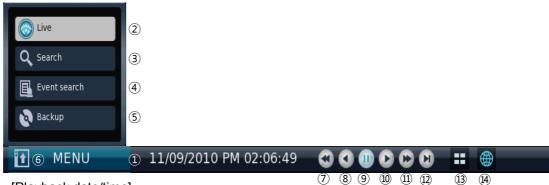
5) [System log]

- This accesses the system log in DVR
- Click the System log bar to show the System log
- You can see the log of previous date or next date by using
 | ✓ | ▶ button
- You can see the previous or next log list by using (-) / (+) button



- 6) [System information]
 - It shows information of system
- 7) [Log in / Log out]
 - It can be used for Log in, Log out, or Shutdown the DVR
- A. [Time bar]
 - It shows current time status.
- B. [Divided screen display]
 - It show divided screen displays
- C. [Auto Sequence]
 - Click button and search channel will be switched automatically
 - This function does not work at 16divided screens
 - You can see the switching interval at [setup] [system] [overview] [auto switching]
- D. [Alarm on/off]
 - It shows current connection status of network.
 - (Black: It shows disconnected status.)
 - (Blue: It shows connected status.)
 - If you want to modify network settings, you can do so by selecting [Setup] → [Network] → [TCP/IP]

[System control toolbar – Search screen]



- 1) [Playback date/time]
 - It shows the date/time currently playback.
- 2) [Live screen]
 - Click **Live** button to enter live screen.
- 3) [Search screen]
 - Click **Search** button to enter search screen.
 - Refer to Chapter "2-5 Search (playback) & backup".
- 4) [Divided screen selection]
 - 1/4/9/13/16 divided screen can be displayed in live view.
- 5) [Event search]
 - Refer to Chapter "2-35 Event search".
- 6) [Backup]
 - Click this button to run backup recorded data.
 - Refer to Chapter "2-5 Search (playback) & backup".
- 7) [Fast backward playback]
 - Click this button to playback fast backward. The speed of fast backward playback can be set to one of the following, X2, X4, X8, and X16.
- 8) [Stop]
 - Click this button to stop playback.
- 9) [Forward playback]
 - Click this button to playback forward as normal speed.
 - Live screen can be switched to playback instantly by clicking this button.
- 10) [Fast forward playback]
 - Click this button to playback fast forward. The speed of fast forward playback can be set to one of the following, X2, X4, X8, and X16.
- 11) [Network status display]
 - It shows current connection status of network.

[Playback status]It shows the playback status.

2-3. System Setting

System setting can be configured by setup menu. Working condition can be specified by mouse and remote controller.

Only admin user can setup system configuration by menu.

1) System



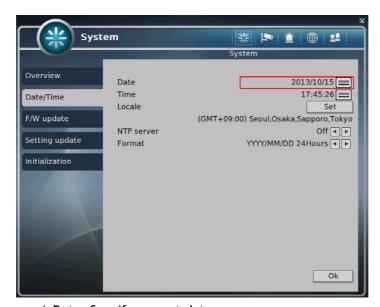
① [Overview]

- You can specify the system configuration by this menu.
- Use ◀ / ▶ button to change configuration.
 - A. Video Type: Select camera type 960H or 720H.
 - B. On-Screen Display Mode: Select screen resolution.* 4ch DVR support up to 1280x1024.
 - C. Auto-switching interval: Set dwell time when auto switching function is working.
 - D. Button buzzer: Select button buzzer on / off.
 - E. Language: Select OSD language
 - F. Overwrite: Select Overwrite On/Off.
 - G. Use data retain: Data saving period can be set.
 - H. Retain day: Select retain date 1day to 90days.
 - I. Audio output: Select Audio output.
 - J. Audio volume: select audio volume(Very low, Low, Normal, High, Very high)

② [Date/Time]

- Specify date and time of system.
- You can specify setting by using ◀ / ▶ button
- Select date and time, then you will see virtual keypad as below.

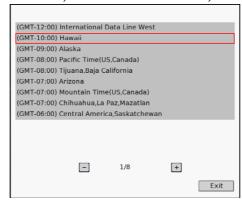




A.Date: Specify current date B.Time: Specify current time

C. Locale: Specify locale of country.

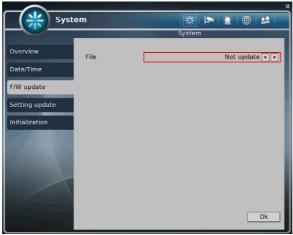
If you click button, Set the time zone dialog box will be shown as below, and select a time zone, then click OK to change setting.



- D. NTP Server: It is used to set internet time server.
- ${\mathbb X}$ Daylight saving time is applied automatically according to corresponding location.
- E. Format: It is used to set format of date/time display

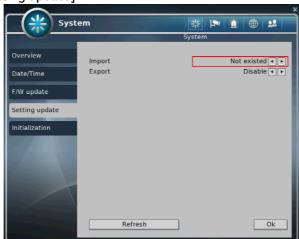
③ [F/W Update]

You can run firmware update.



A. FILE: You can specify the firmware file to update using ◀ / ▶ buttons.

4 [Setting update]



- A. IMPORT: You can replace current setting values with new values from USB memory. (OFF/ON)
- B. EXPORT: You can export current setting values to USB memory. (OFF/ON)
- C. Refresh: Refresh USB memory.



Notice

USB memory stick is needed to update F/W or settings.

It takes about 5 seconds to recognize USB memory device after connected.

"USB is not detected." Message will be shown when you are to run backup without connected USB.

⑤ [Initialization]



- You can initialize data and configuration by this menu.
 - A. System log: Delete all event log.
 - B. Settings: Delete setting of configuration.
 - C. Recorded data: Format HDD data.
 - D. Remove all(Factory default): Delete entire data in the system and restore as factory default
 - The dialog box will be shown as below at the first booting after factory default setting.
 - The text in the dialog box will be shown in English as default.
 - E. Rebuild Database: Rebuild recording files without deleting.



Notice

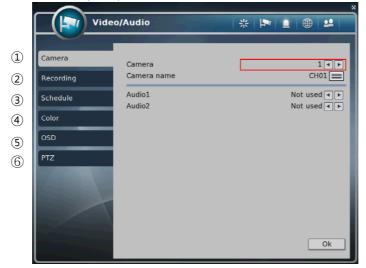
- If data is removed, it can't be recovered. Before use "initialize", important data must be backup.
- Remove all(Factory default) makes format HDD and you will loose recorded data.

2) Video/Audio

On the Video/Audio menu, camera, recording, schedule, color, OSD and PTZ can be configured.

① [Camera]

1) You can specify channel name and audio for each camera.



- A. Camera: Select camera to change
- B. Camera name: Input channel name (Max 8 digits)
- C. Audio: Specify channel that audio is related.

② [Recording]

You can specify recording configuration.



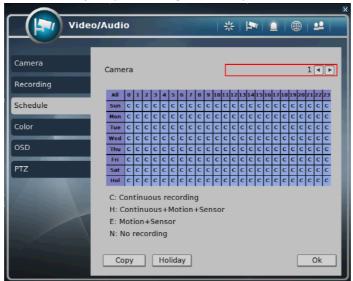
- A. Total frame: Max frame rate has restricted by screen resolution.
- B. Camera: Select camera to set frame and quality.
- C. Resolution: Specify screen resolution. (CIF / HALF D1 / D1 / 960H)
- D.Normal frame rate: You can specify recording frame rate when recording method is continuous for selected camera.

* Frame rate cannot exceed event frame rate.

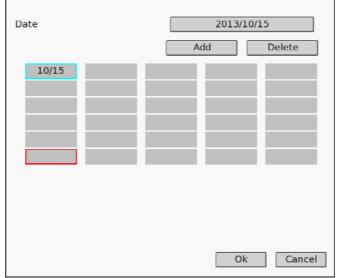
- E. Event frame rate: You can specify recording frame rate when recording method is event for selected camera.
- F. Quality: Specify image quality for selected camera. (VERY HIGH, HIGH, NORMAL, LOW, VERY LOW)
- G. Click "Apply All" button to apply setting to all cameras.

(3) [Schedule]

■ You can specify recording method by schedule with date and time.



- a. Click time table to change recoding method.
- b. Click channel number to change recording method for all time.
- c. Click time label to change recording method for all channel.
- d. Click 'APPLY ALL' button to change settings to all days. (From Sunday to Saturday)
- e. Recording Mode
 - C: Continuous recording method
 - H: Continuous recording + event recording method (Motion, Sensor)
 - E: Event recording method: if event (Motion, Sensor) happens, recording works.
 - N: No Recording.
- f. Click 'HOLIDAY' button to specify holidays.



- You can select month and day by clicking date button.
- Click the Add button, the selected month and day will be added to the list of holidays.
- Click the Delete button to delete the selected date from list.

4 [Color]

You can adjust brightness, contrast, saturation and hue.



⑤ [PTZ]

This is to setup the PTZ configuration.



- A. CAMERA: select camera to setup PTZ.
- B. DEVICE NAME: Select camera name. (Max 15 cameras are supported)
- 1. DSC230 / Sony Co.,Ltd
- HSDN251 / Honeywell Co.,Ltd 2.
- 3. LPT - A100L / LG Co.,Ltd
- 4.
- LVC-C100 / C200HM / LG Electric Inc MD200 / 2000 / 1200 / 800 / Sony Co.,Ltd
- LG Multix / LG Co.,Ltd 6.
- 7. LG Multix_E / LG Co.,Ltd
- 8. New Born / NEW BORN HIGHTECH
- 9. WVCS850 / Panasonic
- 10. PELCO-D / PELCO Co.,Ltd
- 11. PELCO-P / PELCO Co.,Ltd
- 12. SAMSUNG_E / SAMSUNG Co.,Ltd

- 13. SPD-2300 / 3000 / 3300 / SAMSUNG Co.,Ltd
- 14. SUNGJIN / SUNGJIN Co.,Ltd
- 15. TPD7720 / DYNACOLOR,INC
- 16. V1305R-DC / V1300RB / CRX 1013 / VICON
- C. DEVICE ID: Select ID that configured in camera.
- D. BPS: Bit rate Per Second for data transmission.

 Default value of BPS is '9600'
- Walue can be selected by camera setting: (1200/ 2400/ 4800/ 9600/ 19200/ 38400/ 57600/ 115200 bps)
 - E. DWELL TIME: This is time interval before moving to next preset position when touring.
 - Select one from 5 seconds, 10 seconds, 20 seconds, 30 seconds, 1 minute, 3 minutes and 5 minutes.
 - The default is 1 minute.



Notice

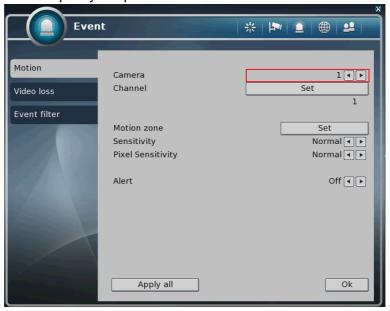
Basically DVR support one RS-485 port for PTZ connection.

3) Event

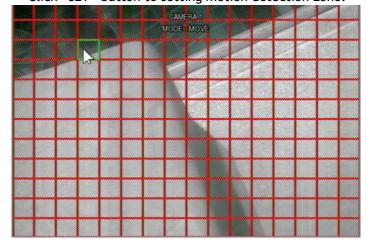
You can specify the processing when event occurs like sensor, motion detection, video loss, and the event filter settings when event occurs.

① [Motion detection]

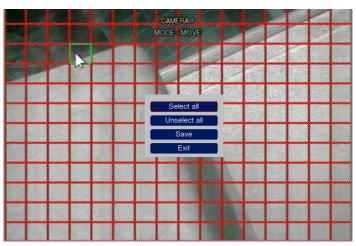
■ You can specify the process when motion is detected.



- A. Camera: Select camera to setup event.
- B. Channel: Selecting channel which is associated event.
- C. Motion zone: Setting the motion detection zone.
 - Click "SET" button to setting motion detection zone.



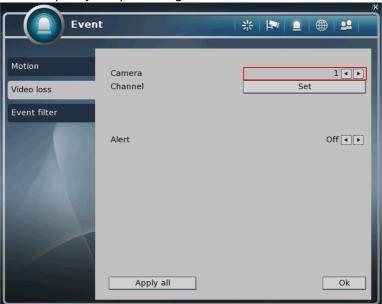
Click right button of mouse on the screen to display menu window.



- Select all: Selecting entire area.
- Unselect all: Unselecting entire area.
- Save: Saving selected area as a motion detection zone.
- Exit: Exiting motion zone setting.
- D. Sensitivity: Setting the motion sensitivity. (Very High/High/Normal/Low/Very Low)
- E. Pixel Sensitivity: Setting the pixel sensitivity. (High/Normal/Low/Very Low)
- F. Alert: Setting sound a buzzer when motion is detected.

② [Video loss]

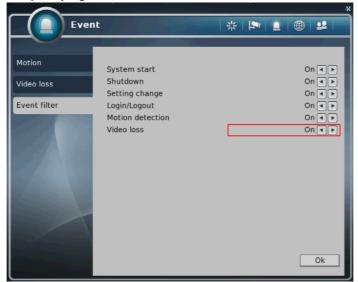
You can specify the processing when video loss.



- A. Camera: Selecting camera to setup event.
- B. Channel: Selecting channel which is associated event.
- C. Alert: Setting sound a buzzer when video loss.

③ [Event filter]

■ Specifying the event which will be sent to the central monitoring center and E-mail.



- A. System start: Enabling or disabling the system start event.
- B. Shutdown: Enabling or disabling the system shutdown event.
- C. Setting change: Enabling or disabling the setting change event.
- D. Login / Logout: Enabling or disabling the login / logout event.
- E. Motion detection: Enabling or disabling the motion detection event.
- F. Video loss: Enabling or disabling the video loss event.

4) Network

You can set the network environments.

① [TCP/IP]



- You can specify the TCP/IP setting according to network environment.
- Specifying the TCP port number of Web, Playback and Live.
 Default values: Web(80), RTSP(7700), Playback(9091), Live(9092)

For dynamic IP

• All the items of IP address, subnet mask, gateway and DNS are disabled and set each value automatically.

For static IP

- IP ADDRESS: Enter IP address received from ISP using screen keyboard.
- · SUBNET MASK: Enter subnet mask received from ISP using screen keyboard.
- GATEWAY: Enter gateway received from ISP using screen keyboard.
- DNS: Enter the DNS IP address received from ISP using screen keyboard.
- MAC ADDRESS: This is hardware specific unique address of network device, so user cannot set this value.
- UPnP IGD: You can access to DVR by UPnP without Port Forwarding, but your router should support UPnP.
- **%** 8000~65535 port number is recommended.
- Web(80), RTSP(7700), Playback(9091), Live(9092)
- If the network of DVR is connected via router, you must set Configuration of port forwarding according to the router. (web, RTSP, search, live ports) Please refer to user's guide of the router which you are using.

② [Streaming]

You can set each item about the network video streaming.



- A. Total frame: : Total frame rate set / Maximum available frame rate
 - 4ch DVR: D1 30fps, 8ch DVR: D1 60fps, 16ch DVR: D1 120fps
- B. Camera: Selecting camera.
- C. Frame: Frame rate per a second for each camera
- D. Bitrate(Kbps): Enter Bitrate(Kbps) between 1~1024Kbps.
- E. Click "Apply all" button to apply setting to all cameras.

③ [DDNS]

- You can use DDNS service: Recommend to use <u>www.dvrname.net</u>.
- You can connect to DVR easily using host name instead of IP address with DDNS (Refer to www.dyndns.org in case of using dyndns)



A. Mode: Enabling or disabling DDNS.

B. Server: IP address of DDNS.

C. Port: TCP port number of DDNS.

D. Domain: The domain name of DVR device.

E. Interval: Setting the interval of IP address updating.

F. Status: Shows current status of network of 'www.dvrname.net' server.

*In case of DYNdns, you need to input User and Password

If you want more information about DYNdns, you can visit dyndns website.

4 [CMS]

Specifying IP address and TCP port number of CMS.



- A. MODE: Enabling or disabling event report to the central monitoring center when event occurs.
- B. CMS ADDRESS: The IP address of the central monitoring center.
- C. PORT: The TCP port number of the central monitoring center.
 - 8000~65535 port number is recommended.
 - Web (80), RTSP(7700), playback (9091), live (9092)

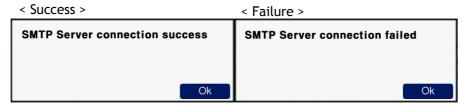
⑤ [E-mail]

■ You can set the E-mail notification when event occurs.



A. Mode: Enabling or disabling E-mail notification. (OFF / Authentication / Not authentication)

- B. Smtp server: Setting the IP address or domain name of SMTP server.
- C. Port: Setting the TCP port number of SMTP (Default value is 25).
- D. Account: Setting the E-mail account registered in SMPT server.
- E. Password: Setting the password of the E-mail account.
- F. Sender: Setting the E-mail address of sender.
- G. Receiver: Setting the E-mail address of receiver.
- H. E-mail test: Click to send testing E-mail, then RECEIVER can check the testing E-mail.



X SMTP server does not support encrypted E-mail protocol.

5) User

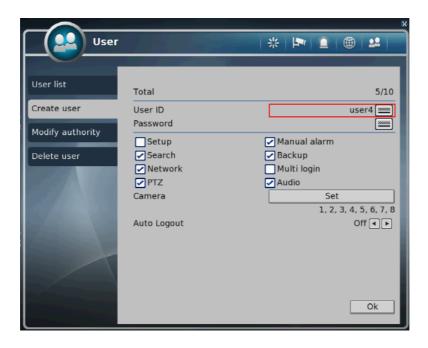
You can create new user, modify authority, delete user.

① [User list]

You can view the list of all users.

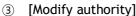


② [Create user]



- A. Total: It displays the number of registered users and the maximum number of users can be registered.
- B. User ID: Input user id to create.
- C. Password: Input password for the user id.

- D. Authority items: Specify each authority item for the user id.
- 1) Setup
- 2) Manual alarm
- 3) Search
- 4) Backup
- 5) Network
- 6) Multi login
- 7) PTZ
- 8) Audio
- E. Cameras: Specify the cameras which the user can see.
- F. Auto Logout: Turn on/off Auto logout from local and network(Off / 5 Min / 10 Min / 30 Min / 60 Min)



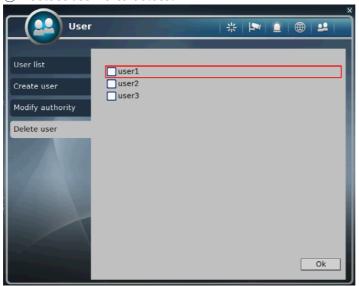


- A. SELECT USER: Select a user to modify authority.
- B. User ID: Display selected user ID.
- C. Password: Change password using keypad button.
- D. Authority items: Specify each authority item for the user id.
 - 1) Setup
 - 2) Manual alarm
 - 3) Search
 - 4) Backup
 - 5) Network
 - 6) Multi login

- 7) PTZ
- 8) Audio
- E. Cameras: Specify the cameras which the user can see.
- F. Auto Logout: Turn on/off Auto logout from local and network(Off / 5 Min / 10 Min / 30 Min / 60 Min)

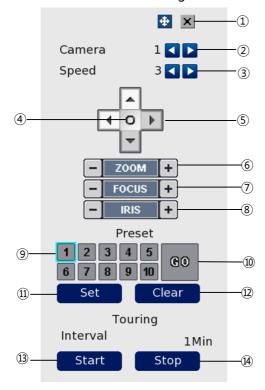
4 [Delete user]

Select user id to delete.



2-4. PTZ control

- It is used to control PTZ camera which is connected at RS-485 port. Settings of camera and DVR should be done if you are to control PTZ camera.
 - 1. Click the icon Locontrol PTZ.
 - 2. Control the PTZ camera using each item below.



- ① Click this button to close the PTZ control window.
- 2 Click this spin control to select PTZ camera. (1~4)
- 3 Click this spin control to specify the moving speed of PTZ camera (1~6).
- 4) Click this button to show the OSD menu of camera.
 - X Support camera: LG-Multix, LG-Multix_E, Pelco-D, Pelco-P
- 5 Click these direction buttons to pan or tilt camera.
- 6 Click to control zoom in or out.
- 7 Click to control the focus of camera manually.
- (8) Click to control the iris of camera manually.
- 9 Click to select preset number.
- ① Click to move to selected preset position.
- ① Click to set current position as a new preset position.
- ② Click to delete specified preset number.
- ③ Click to start touring, which function traverse each preset position one by one according to dwell time.
- (4) Click to stop touring.

- Setting a new preset position
 - 1. Move camera position using direction button ⑤.
 - 2. Select the preset number to set using button ⑨.
 - 3. Click button ① "SET".
 - 4. Repeat process 1 ~ 3 stage to set another preset position.
 - **X** Preset numbers are available up to 10.
 - * The maximum preset number is different according to the specification of camera.
- Moving camera to preset position
 - 1. Select the preset number to move using button ⑨.
 - 2. Click button (10) "GO".
 - Moving camera to preset position is only available when the camera supports preset feature.
- Deleting preset position
 - 1. Select the preset number to delete using preset number button ⑨.
 - 2. Click button 12 "CLEAR".
 - X Deleting preset position is only available when the camera supports.
- Starting touring
 - 1. Click button (3) "START".
 - 2. Then it will start traversing each preset position one by one automatically.
- Stopping touring
 - 1. Click button (4) "STOP".
 - 2. Then it will stop traversing.



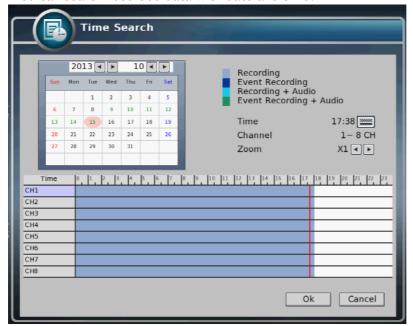
Notice

The tour which is working will be stop after the setting is changed.

2-5. Search (playback) & backup

Various features are available for user to search recorded data easily.

- 1) Time search
 - You can search recorded data with date and time.



- How to search recorded data
 - A. Click button on main menu bar.
 - B. Select the date you want to search on the calendar above. (The date with recorded data is displayed in bold.)
 - C. Then recorded time table will be displayed.
 - D. Select time you want to search whenever you chick the recorded time table the preview window is shown.
 - E. Then click "OK" button to playback.
 - F. Click "Cancel" button to return to live view screen.
 - i. If there's multiple recorded data at the same time stamp, you can select one of them at popup window.
 - ii. Bigger number of duplicated data stands for more recent data.

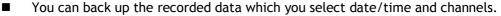
2) Event Search

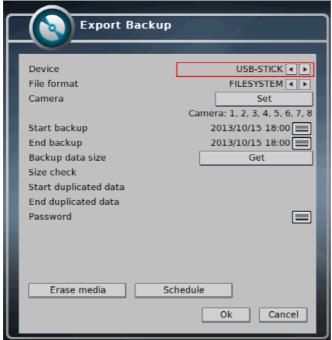
You can search recorded data using event occurrence time.



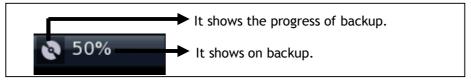
- A. Click the button on the main menu bar which is located in the lower position of search mode screen.
- B. Use buttons on the upper right side to select camera to search.
- C. Check sensor, motion check box below to filter out the events.
- D. Move to previous or next page using and + buttons.
- E. Select a data to search from the list. Click the mouse button to move to the corresponding recorded data.
- F. Click "Play" button and the searched data will be played.

3) Backup

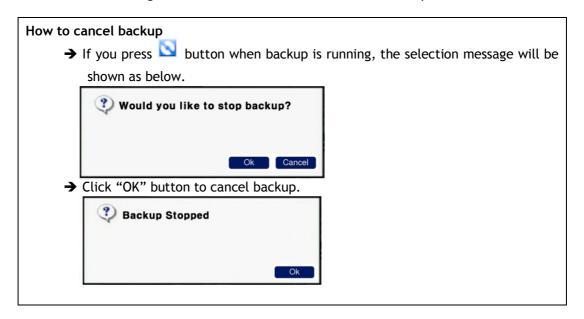




- A. Click mouse on the icon of the menu bar which is located in the lower position of the screen.
- B. Select a device to backup data will be stored.
- C. Select media type. If you select FILESYSTEM, backup data will be stored as native format with backup player. If you select AVI, only one channel is backup
- D. If you select the camera you want to perform a backup, click "SET" button and select cameras you want. On the other hand, when AVI is selected, only one camera can be selected.
- E. It displays selected cameras. (CAMERA: 1,2,3,4)
- F. Specify starting date/time of backup period.
- G. Specify ending date/time of backup period.
- H. Check the data size to backup. But, when AVI is selected, only one camera can be selected.
- I. If duplicated data exists in the backup data period, select one data from "START DUPLICATED DATA" or "END DUPLICATED DATA".
- J. After finishing setting for backup, click OK button
- K. When backup is started, the screen moves from search to real time live mode and the icon and text will be shown as below to display backup progress.



L. The message "BACKUP STOP" will be shown when backup is finished.



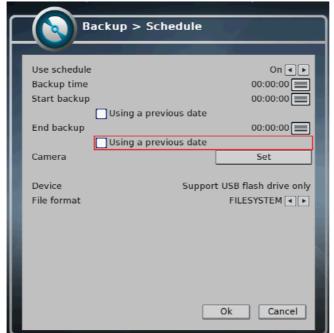
Erase Media

- → You can erase data in the storage media, like USB memory stick.
- → When you are to use USB memory stick, after connecting USB storage to USB port of front side, click "MEDIA ERASE" button to erase data.
- → It is recommended to backup important data stored in USB storage before using this function.
- * The backup process is not started if you specify invalid starting and ending date/time.
- **X** The backup period cannot exceed 24 hours.
- **X** The USB memory stick should be formatted as FAT32.
- When AVI backup, if there are different resolution or frame rate exist, the AVI files are separated at each changed position.
- Maximum size of backup data is depends on the storage media to be used. In case of USB memory stick, only free space is used. (But, in case of AVI backup, the maximum file size is limited to 2GB).
- * In case of FILE-SYSTEM backup, data files are separated by 127MB unit, in the other hand, single file is used for AVI backup.
- If there's duplicated data at the same time stamp, you can select specific data position with the dialog box as below. Select data position with spin box, and then click "OK" button to start back up. The older data is the smaller number.
- * The other functions do not work when backup is running.
- * Bigger number of duplicated data stands for more recent data.



Notice

Do not remove USE memory stick when backup is running.



You can backup automatically daily based by schedule backup.

- A. If you are to use schedule backup, set "Use schedule" to "ON".
- B. Enter the time to execute backup at "Backup time". If USB memory stick is not connected or has no free space, backup cannot be executed.
- C. Enter start time of backup period at "Start backup". Check "Using a previous date" if needed.
- D. Enter end time of backup period at "End backup". Check "Using a previous date" if needed.
- E. If you want to select cameras to backup, Click "SET" button at "CAMERA" and then select cameras. On the other hand, In case of AVI backup, only one camera can be used.
- F. Selected cameras are shown. (Camera: 1,2,3,4)
- G. Select data format. When selecting "FILESYSTEM", native backup player is included as well.

 So you can search and playback easily with it.
- H. Click "OK" button after finishing settings. When the set time at "Backup time", the backup will be executed automatically.
- X Schedule backup will be executed repeatedly once a day.

2-6. HDD defect test

■ In case HDD is defected, following message displayed to report to the user.

A. Test period.

- When DVR start up after installing new HDD(Each HDD test takes around 5-6minutes).
- When DVR reboot abnormally 5times(Each HDD test takes around 5-6minutes).
- Every 6hours after start up DVR(Each HDD test takes 1~2seconds).

B. Test result display

- If there is bad sector on HDD during HDD test, is displays following error message.
- Display HDD information, model name, HDD port used, use times.





Caution

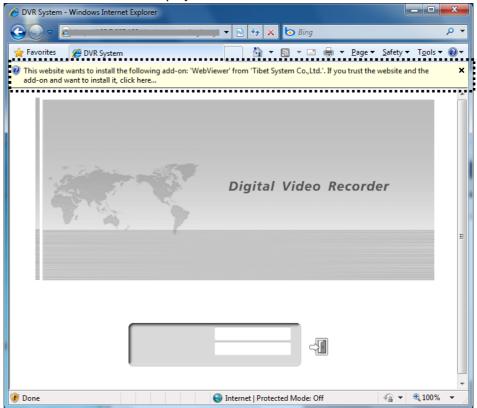
It may not necessary to replace HDD immediately after showing HDD defect message. However, it is necessary to replace HDD sooner because HDD test shows bad sector, may not usable in near future.

CHAPTER 3 Web viewer

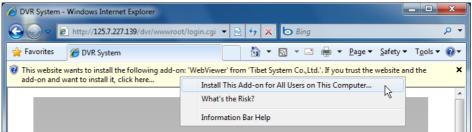
3-1 Installation	52
1. Web viewer installation	52
3-2 Functional description	54
1. Web viewer monitoring window	54
2. Web viewer search window	55
3. Search menu	56
4. Saving as AVI file dialog box	57

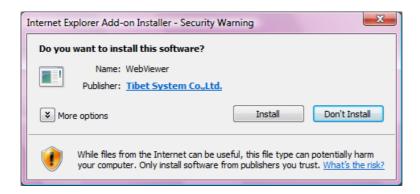
3-1. Installation

- Set up the network before the installation.
 - 1. Web viewer installation
 - ① Enter the DVR IP address in the Web address window, and then the following Active X installation window will be displayed.

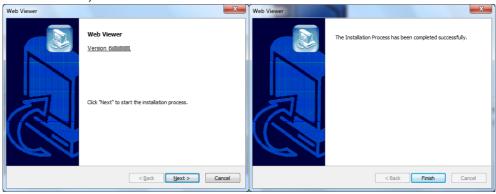


② When you click on the Active X install button, the following window will be displayed. Press the Install button.





③ Press the Next button from the Web View installation window. When the installation is completed, the Web initialization screen will be displayed. (General installation recommended)



4 Enter the ID and password. (Multi-login is not enabled and you must log in to the DVR with an unused ID.

(Default: admin, user1, user2, user3)





Caution

Web Viewer and CMS cannot be used at the same time.

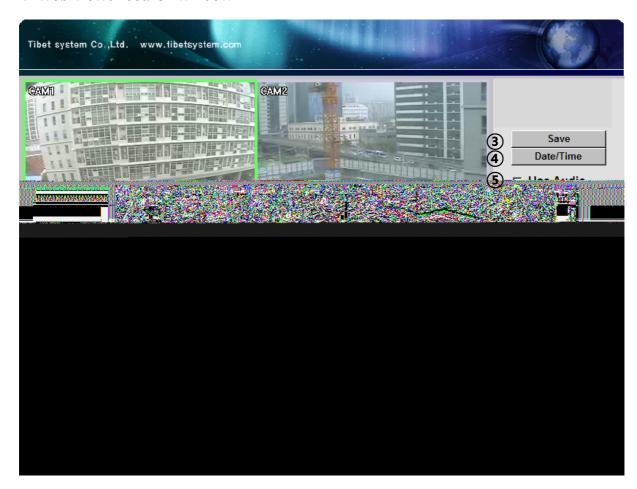
3-2. Functional description

1. Web viewer monitoring window



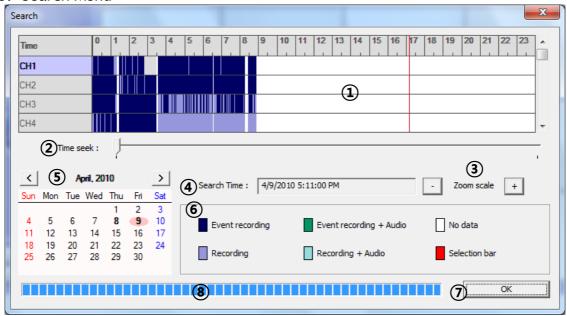
- ① Divide screen division (Full screen/1/4)
- ② Selecting a camera
- 3 Real time image capture (Save as JPEG)
- 4) Settings (It is available only when you logged in as admin)
- 5 Enable or disable incoming audio (Default value is disable.)
- 6 Zoom control
- 7 Iris control
- 8 Focus control
- Preset (Click "Go" button after selecting preset number at combo box)
- Start/Stop touring (Rotation between each preset positions)
 - * Preset and touring are available after preset is set on the device.
- Pan tilt control (Up, down, left and right buttons)
- (2) Controlling moving speed when pan tilt operation
- Switching to search window
- **14** Logout

2. Web viewer search window



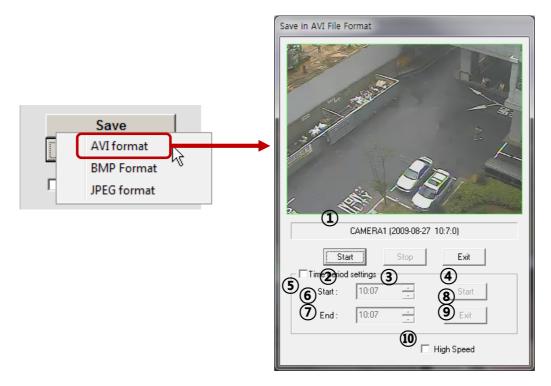
- ① Divide screen division (Full screen/1/4)
- ② Selecting a camera
- 3 Saving video or still image (Saving as AVI/JPEG/BMP)
- 4 Date/Time selection button to play back (Refer to 3. Search dialog box)
- ⑤ Enable or disable incoming audio (Default value is disabled.)
- 6 Pause button
- Forward play button
- 8 Backward play button (Displaying only key-frame)
- Fast forward play button
- ⑤ Fast backward play button
- ① Switching to monitor window
- 12 Logout

3. Search Menu



- ① Recorded data graph (Click on the data graph to select time to play.)
- 2 Time scroll bar
- 3 Zoon in/out of graph (It can be scaled from 2 hours to 24 hours by minute unit.)
- 4 Displaying selected data/time
- ⑤ Displaying calendar (The dates are shown in bold if recorded data exist.)
- 6 Description of the color of the recorded data graph
- "OK" button (Video is played immediately when you selected data/time which has recorded data.)
- 8 Progress bar which shows loading progress.

4. Saving as AVI file



- ① Camera name/Date/Time which is currently displayed.
- ② Starting AVI saving (File name is requested when you click on this button.)
- 3 Stopping AVI saving
- 4 Closing Save as AVI dialog box (It will be closed automatically after stopping AVI file if it is being saved.)
- ⑤ Specifying time period to save AVI file.
- 6 Starting time to save AVI file.
- Stopping time to save AVI file.
- Starting periodic AVI file saving
- Closing after finishing AVI file saving.
- Increasing AVI saving speed with reducing displaying frame rate.

CHAPTER 4 SMART PHONE APPLICATION i-Smart Viewer

59	4-1 Description
59	1. Software Installa
61	2. Live View / Tools
/ 4)62	3. Screen Division n
us, Speed Control62	4. Pan, Tilt, Zoom,
63	5. Preset / Tour Cor
64	6. Album Tab
64	7. Delete Tab
65	8 Fdit Tab

4-1. Description

1. Software Installation

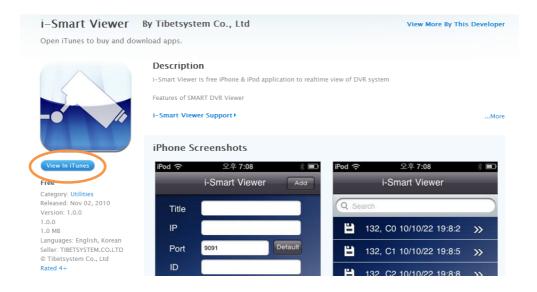
How to install i-Smart Viewer APP through iTunes and Android market.

1) On the PC web browser,

Visit http://itunes.apple.com/app/i-smart-viewer/id399765847?mt=8

Visit https://market.android.com/details?id=com.livezen.iSmartView&feature=search_result

2) You will see below web page and click « View in iTunes »



3) Click "Free APP" to download App to your iTunes.



4) Sync iTunes and your iPhone / iPod to install Application to your iPhone / iPod.



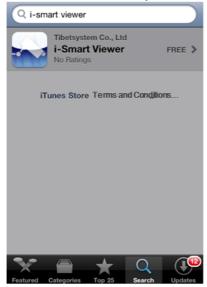
5) You will see i-Smart icon in the iPhone / iPod.

How to install i-Smart Viewer APP on the iPhone / iPod APP Store

1) On the iPhone / iPod, run APP Store Application.



2) Touch "Search" and input "i-Smart Viewer" and select application as below.

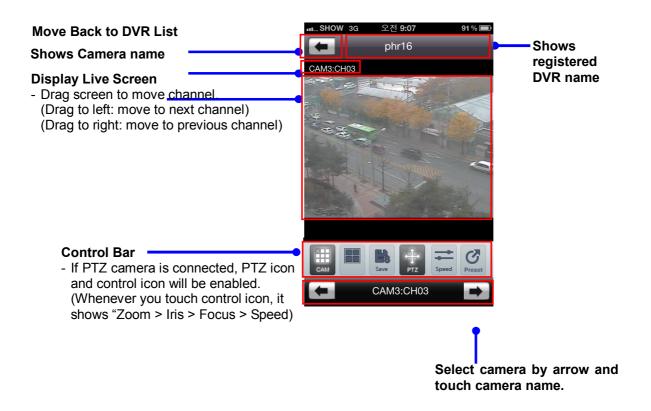


3) After installation, you will see i-Smart icon on the iPhone / iPod.

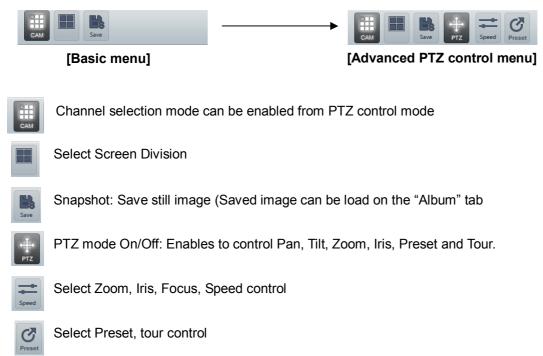


4) Click i-Smart icon to run program

2. Live View / Toolbar

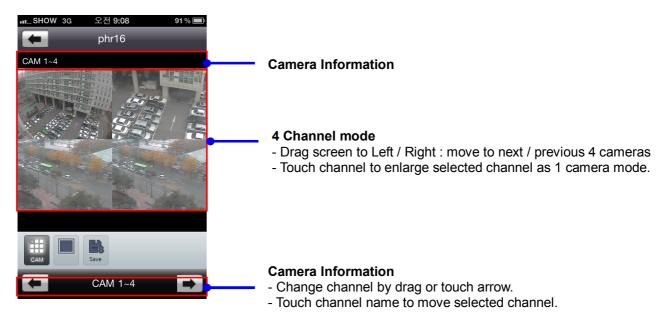


If PTZ camera is connected advanced PTZ camera menu will be shown as below

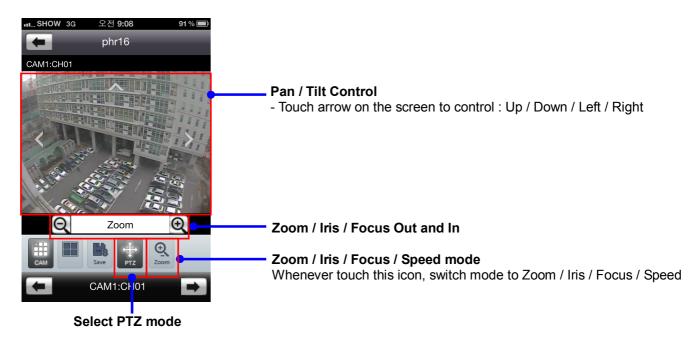


3. Screen Division mode (1 / 4)

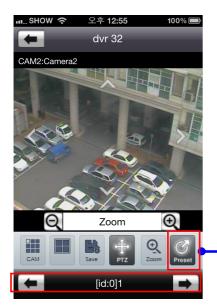
Touch icon to select screen division (Switch screen division mode to 4 CH mode)



4. Pan, Tilt, Zoom, Iris, Focus, Speed Control



5. Preset / Tour Control



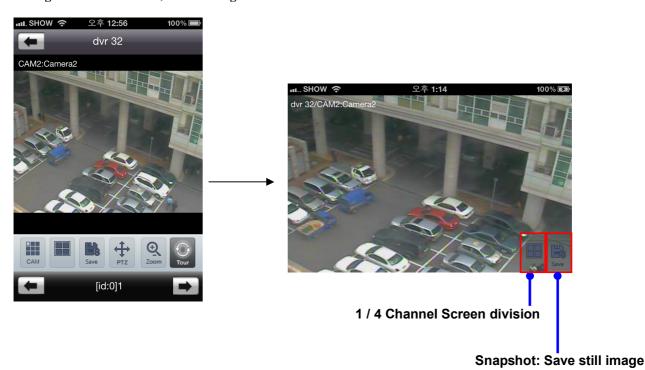
Select Preset / Tour mode

When preset or tour is set on the DVR, this icon will be activated.

Camera Information

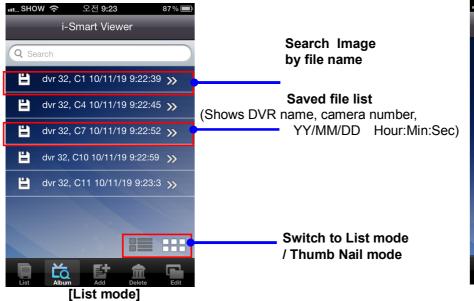
- Change channel by drag or touch arrow button.Touch channel name to move selected channel.
- 8. Full Screen mode

Change rotation of device, it will change it as full screen mode



6. Album Tab

Album Tab is to see saved still image by snapshot function.

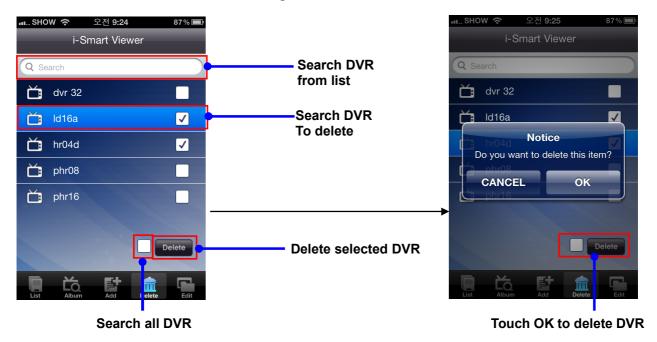




[Thumb Nail mode]

7. Delete Tab

Delete tab is to delete DVR from the registered list.



8. Edit Tab

Edit Tab is to edit DVR access information.





Touch OK to save Modified information

CHAPTER 5 Appendix

5-1 Check before requesting for service	67
5-2 Recommended device to use	70
5-3 Initial setting list for factory default	72
5-4 Product specification	78

5-1. Check before requesting for service

Check before requesting for service.

If the following symptoms are observed when using the product, recheck the following. It may not be a problem.

Symptom	Checkpoint and resolution		
	Check whether the power plug is correctly plugged.		
I cannot turn on the power of	Check whether the voltage of the power supply is correct.		
the device	If the power cannot be turned even when the power of the device is		
	connected correctly, please contact your closest service center		
	Check whether the power plug is correctly plugged.		
The manner of the device in	Check whether the monitor is turned on.		
The power of the device is	Check whether the video cable between the monitor and device is		
turned on, but the screen on the monitor is not turned on	connected correctly.		
monitor is not turned on	Check the selected monitor type.		
	Try disconnecting the power plug, and then plugging it again.		
	Check whether the video output port of the camera is correctly connected		
	to the device.		
Camera number is displayed on	Check whether the power supply of the camera is connected correctly.		
Camera number is displayed on	Check whether the resolution is set to 1024x768 in VGA environment		
the screen but the video of the camera is not displayed	setting.		
Carriera is not displayed	Check if there is any issue with the video cable between the device and		
	the camera.		
	Reboot this device.		
	Check the recording setting from the recording setting menu.		
Video of camera is displayed on	Check whether the hard disk is recognized from the system information		
the screen but I cannot record	window.		
the video through the device	If the hard disk is not recognized normally, check the format and		
the video through the device	connected condition of the hard disk.		
	Check the available space on the hard disk.		
	During the search, check whether the video data currently being recorded		
	exists.		
	If the video data currently being recorded does not exist, check the		
I cannot search the recorded	recording setting of the menu.		
video.	Check whether the hard disk is recognized from the system information		
	window.		
	If the hard disk is not recognized normally, check the format and		
	connected condition of the hard disk.		

Symptom	Checkpoint and resolution
	Check whether the recording audio channel is correctly set up.
I cannot hear the audio recorded	Check whether the connecter on the rear side of the device is connected
with the video.	with external device (Line input) correctly.
	Check whether the connected external device is operating correctly.
	If there is an object in the camera connected to the system, connect the
	camera to the video input port to check the video and check if there is
C	any issue with the existing cameras connected to the system.
Screen colors of some cameras	Check whether the video format of the device is the same as that of the
are incorrect or the video is	camera.
displayed in abnormal way.	The video format can differ by the region into PAL or NTSC format. IF
	the video format of the device is not the same as that of the camera,
	the video may not be recognized.
	If there is an issue with the camera connected to the system, connect a
	different camera to the video input port to check whether the existing
	camera connected to the system has an issue.
	Check whether the video cable connecting the device and the camera is
	damaged.
There is noise in the video.	Check whether there is a cable with high voltage near the video cable. It
	can cause noise in the video or cause deterioration in the video quality.
	Check whether the video cable connected between the device and the
	camera is the cable for correct usage.
	If the power cable is used for the usage of video cable, it can cause
	noises in the video.
	Check whether the sensor type set in the sensor setting menu is the
The course coursets data the	same as that of the sensor.
The sensor connected to the	From the schedule management item of the recording setting menu,
device is not working.	check whether the recording using the sensor is set up.
	Check whether the sensor is correctly connected to the ALARM-IN port.
	Check whether the PTZ camera is correctly set up from the camera
	setting menu.
	Check whether the power cord of the PTZ camera connected to the
PTZ camera connected to the	system is correctly connected.
device is not working.	Check whether the signal cord connected to the PTZ camera connected
	to the system is correctly connected.
	Check the channel the PTZ camera connected to the system controls.
	Check the user type. General user cannot use the PTZ function.

Symptom	Checkpoint and resolution
	When the E-mail transmission fails without SMTP server setting.
	Check whether the network is set up correctly.
	Check whether the E-mail address is entered correctly.
	Check the spam mail setting for the entered E-mail address.
	(If the spam mail is set, some mails may automatically be
	deleted or classified into spam mail box etc.)
	Some SMTP mail server providers does not support sent email
	from the commercial SMTP server. In this case, use a public
I cannot receive the E-mail sent	SMTP server.
from the device.	 When the E-mail transmission fails even with the SMTP server setting. If you see a message saying "Please check the SMTP information or internet cable". -Check the SMTP server address -Check the SMTP port number. -Check the network setting. If the E-mail cannot be received without any error message. -Check the E-mail address of the recipient. -Check the spam mail setting for the entered E-mail address.
I cannot see the video screen connected with iPhone/iPod.	Check if wireless internet is available. • If receive sensitivity is low, it can be disconnected or you cannot see the video.

5-2. Check before requesting for service

List of recommended USB memory

Classification	Manufacturer	Model name	Capacity
1	ELECOM	MF-BU201GWH	
2	BUFFALO	RUF2-E1GL-BL	1GB
2	Canadiale	Cruzer Micro	
3	Scandisk	Cruzer Micro U3	8/16GB
4	CONIV	USM1GJX	1GB
4	SONY	USM8GH	8GB
5	PRINCETON	PFU-STS1G	
6	DATA	TB-ST1GB I-O	1GB
7	FM Semiconductor	MLC gold	
0	CAMCUNIC	SUM-M4GPV	4GB
8	SAMSUNG	SUM-LWW	
9	Transcend	JetFlash V10	8GB
10	IMATION	Atom USB Drive MLC	
11	Sky Digital	SKY-DRVx2	32G
12	LG	XTICK	8GB

Reference:

■ Even when the USB memory listed in the above list is recognized in this device, it may not operate normally.



Caution

- For some monitor TCs, the screen output size may not fit.
- For monitors that do not support resolution of 1920*1080, 1280*720, 1280*1024, 1024*768, the output may not be normal.

② List of supported PTZ camera

Protocol	Manufacturer	Pan/Tilt	Zoom	Focus	Iris	Preset	Tour
LG Multix_E	LG	Х	0	0	0	х	х
LG Multix	LG	0	0	0	0	0	0
LPT-A100L	LG	0	х	х	х	х	х
LVC-C100/200HM/LG Electric Inc	LG	х	0	0	0	x	х
HSDN251 / Honeywell Co., Ltd	Honeywell	0	0	0	0	0	0
MD200/2000/1200/800/Sony Co., Ltd	Sony	0	0	0	X	x	Х
New Born / NEW BORN HIGHTECH	New Born	0	0	0	0	0	0
WVCS850 / Panasonic	Panasonic	0	0	0	0	0	0
PLECO -D / PELCO Co.,Ltd	PELCO	0	0	0	0	0	0
PLECO -P / PELCO Co.,Ltd	PELCO	0	0	0	0	0	0
SAMSUNG_E	SAMSUNG	0	0	0	0	0	0
SPD - 2300/3000/3300/ SAMSUNG Co.,Ltd	SAMSUNG	0	0	0	0	0	0
SUNGJIN / SUNGJIN Co.,Ltd	SUNGJIN	0	0	0	х	x	х
TPD7720 / DYNACOLOR, INC	DYNACOLOR	0	0	0	0	0	0
V1305R-DC / V1311RB/CRX-1013 / VICON	VICON	0	0	0	x	x	x
DSC230	DONGYANG	0	0	0	0	0	0

5-3. Initial setting list for factory default.

1 Step	2 Step	3Step	4Step	INPUT	Default
		Video Type		720H/960H	720H
		Resolution		XGA(1024x76 8),1080P(192 0x1080),720p(1280x720),SX GA(1280x102 4)	XGA(1024x768)
		Auto- switching interval		5 ~ 30sec	10 sec
	Overview	Button buzzer		On/Off	On
		Language			English
		Overwrite		On / Off	On
		Use data retain		On / Off	Off
		Retain day		1 ~ 90 Days	30 Days
		Audio output			Speaker
System		Audio volumet		Very Low/ Low/Normal/ High/Very high	Normal
		Date			-
		Time			-
		Locale			
	Date/Time	NTP server		OFF time.nuri.net time.kriss.re. kr ntp.tmc.edu ntp2.ja.net stdtime.gov.h k time.service. uit.no pool.ntp.org	Off
		Format		MM/DD/YYYY DD/MM/YYYY YYYY/MM/DD AM/PM 24Hours	YYYY/MM/DD 24Hours

	F / W Update	File		Not existed
Opulic	Import	On/Off	Off	
	SET UPDATE	Export	On/Off	Off
		Refresh		
		system log	Check Uncheck	Uncheck
		settings	Check Uncheck	Uncheck
	Initialization	recorded data	Check Uncheck	Uncheck
		Factory default	Check Uncheck	Uncheck
		Rebuild Database	Check Uncheck	Uncheck
		Camera	1~4	1
		Camera name	CH1	CH01
	Camera	Audio 1	NOT USED / Camera 1-4	NOT USED
		Audio 2	NOT USED / Camera 1~4	NOT USED
		Camera	1~4	1
	Recording	Resolution	CIF/ HALF D1 / D1	D1
		Normal frame rate	OFF / 1 / 5 / 7.5 / 10 / 15 / 30	30
		Event frame rate	OFF / 1 / 5 / 7.5 / 10 / 15 / 30	30
Video/ Audio		Quality	Very low Low Normal High Very high	Normal
		Camera	1~4	1
	ا الداما ا		C/H/E/N	С
	Schedule	Сору		
		Holiday		
		Camera	1~4	1
		Brightness	0~255	148
	COLOR	Contrast	0~255	106
		Saturation	0~255	190
		Hue	0~255	0
	OSD	Camera	Check Uncheck	Check

		lean	Check	Chack
		Icon	Uncheck	Check
		Current	Check	Chl-
		date/time	Uncheck	Check
		Camera	1~4	1
			DSC230	
			HSDN251	
			LPT-A100L	
			LVC-C100	
			MD200	
			LG-MultiX	
			LG-Multix_E	
			New_Born	
i		Device name	WVCS850	Off
ı			PELCO-D	-
1			PELCO-P	
			SAMSUNG_E	
			SPD-2300	
			SUNGJIN	
	PTZ		TPD7720	
			V1305R-DC	
			OFF	
		Device id		0
			1200/2400/48	
			00/9600/1920	
		Baud rate	0/38400/5760	9600
			0/115200	
			5 Sec	
			10 Sec	
			20 Sec	
		Touring	30 Sec	1 Min
		interval	1 Min	
			3 Min	
			5 Min	
		Camara	1~4/1~8/	
		Camera	1~16	1
		Channel	1~4/1~8/	1
		Chainet	1~16	
		Motion zone		Select all
			Very low	
Event Motion		Low		
	Sensitivity	Normal	Normal	
		High		
		Very high		
		Very low		
	Pixel	Low	Normal	
	Sensitivity	Sensitivity	Normal	
			High	
		Alert	On / Off	Off

		Camera	1~4/1~8/	1
	Video loss	Camera	1~16	I
		Channel	1~4	
		Alert	On/Off	Off
		System start	On/Off	Off
		Shutdown	On/Off	Off
	Event filter	Setting change	On/Off	Off
	Lvent nitter	Login/Logout	On/Off	Off
		Motion detection	On/Off	Off
		Video loss	On/Off	Off
		IP Configuration	Dynamic IP Static IP	Dynamic IP
		IP address		-
		Subnet mask		-
		Gateway		-
		DNS		-
	TCP / IP	MAC address		-
		Web port		80
		RTSP port		7700
		Playback port		9091
		Live port		9092
		Upnp IGD		Disable
		Resolution	CIF/D1	D1
	Streaming	Camera	1~4/1~8/ 1~16	1
Network		Frame	OFF/1/3/5/ 7.5/10/15/30	7.5
		Bitrate	OFF/ON	OFF
		Server		www.dvrname.net
		Mode	On/Off	Off
		Port		65500
		Domain		-
	DDNC	Interval	1~60 Min	5 Min
	DDNS	Server		www.dyndns.com
		Mode	On/Off	Off
		User	OFF/ON	OFF
		Password		
		Domain		
		HOST		

		Interval			
		Mode		OFF/ON	OFF
		CMS address			192.168.0.2
	CMS	Port			9100
		Mode		On/Off	Off
		SMTP Server			-
		Port		25/465	25
		ACCOUNT			-
	E-MAIL	PASSWORD			-
		SENDER			-
		RECEIVER			-
		E-MAIL TEST			-
		admin			admin
		anonymous			anonymous
	User list	User1			user1
		User2			user2
		User3			user3
		USER ID			User4
		Password			
	Create user	User Authority	Setup	Check Uncheck	Uncheck
			Manual alarm	Check Uncheck	Check
			Search	Check Uncheck	Check
			Backup	Check Uncheck	Check
User			Network	Check Uncheck	Check
			Multi Login	Check Uncheck	Uncheck
			PTZ	Check Uncheck	Check
			Audio	Check Uncheck	Check
		Camera		1~4/1~8/ 1~16	All channel selected
		Auto Logout		Off/5/10/30/ 60min	Off
	Modify authority	Select user			admin
		Password			000000
		User Authority	Setup	Check Uncheck	Check
			Manual	Check	Check

			Alarm	Uncheck	
			Search	Check Uncheck	Check
			Backup	Check Uncheck	Check
			Network	Check Uncheck	Check
			Multi login	Check Uncheck	Uncheck
			PTZ	Check Uncheck	Check
			Audio	Check Uncheck	Check
		Camera		1~4/1~8/ 1~16	All channel selected
		Auto logout		Off/5/10/30/ 60min	Off
	Delete user	User1		Check Uncheck	Uncheck
		User2		Check Uncheck	Uncheck
		user3		Check Uncheck	Uncheck

5-4. Product Specification

MODEL	4ch 960H DVR	8ch 960H DVR	16ch 960H DVR			
OPERATING SYSTEM	Embedded Linux					
COMPRESSION	H.264 HARDWARE CODEC					
MULTIPLEX FUNCTION	Live, Record, Backup and Network at the same time					
RECORDING RESOLUTION		960H, D1, Half D1, CIF	D1, Half D1, CIF			
RECORDING SPEED	120fps(NTSC), 100fps(PAL) at 960H	240fps(NTSC), 200fps(PAL) at 960H	480fps(NTSC), 400fps(PAL) at 960H			
VIDEO INPUT	4 BNC Composite	8 BNC Composite	16 BNC Composite			
VIDEO OUTPUT	1 HDMI, 1 VGA, 1 BNC					
AUDIO INPUT/OUTPUT	2ch / 1ch	2ch / 1ch	16ch / 1ch			
SENSOR INPUT / ALARM OUTPUT	Optional item - 4 line(NC/NO selectable)/ 1 line(NC/NO selectable)					
Display Mode	1/4/Auto sequential	1/4/9/Auto	1/4/9/13/16/Auto			
BACKUP MEDIA	USB storage, Network					
STORAGE MEDIA	1 SATA HDD	2 SATA HDD	2 SATA HDD			
RECORDING MODE	Continuous, Alarm, Motion, Instant panic					
OPERATION CONTROL	Mouse and Remote controller					
COMMUNICATION PORT	RS-485					
NETWORK	LAN(Ethernet RJ-45, 10/100 base), DDNS, TCP/IP LAN(Ethernet RJ-45, 10/100 base), DDNS, TCP/IP LAN(Ethernet RJ-45, 10/100 base), DDNS, TCP/IP					
SIZE(mm)	278(W)x215(D)x48(H)	320(W)x251(D)x48(H)	375(W)x272(D)x50(H)			
WEIGHT	1.3Kg	2.2Kg	2.6Kg			
POWER	DC12V/3A Adaptor	DC12V/3A Adaptor	DC12V/4A Adaptor			
POWER CONSUMPTION	OWER CONSUMPTION Max. 12W		Max. 25W			
OPERATING TEMPERATURE	0°C ~ 40°C					
OPERATING HUMIDITY	0% RH ~ 80% RH					

 $[\]ensuremath{\mathbb{X}}$ The detail and specification of this product can partially change for quality improvement.